## manumag

## **QUALITY POLICY**

Sheet: 1 of 1 Date: 30-05-2024

MANUMAG S.L. activity is transformers and autotransformers (single phase and three phase) design and manufacture.

This company Top Management, within its compromise with the quality management system and, as a part of its strategic policy, declares that quality is an essential factor to get the enterprise success, being every department, section and person responsible for the developed task quality.

MANUMAG S.L. basic target is to carry out its industrial activity following both internal criterions and applicable external rules in order to satisfy our customers requirements and needs, facing risks and opportunities that can appear over time within both external and internal context in which the enterprise operates.

Likewise, a continuous improvement in the workplace is considered as functioning principle for all the staff and also the way to achieve the quality targets. The company therefore trusts in everybody's cooperation to get an appropriate compliance of the aims that our quality policy pursues, as all of us are responsible for our goods and services quality.

Consequently, the permanent quality targets for our enterprise are:

- To fulfil the requirements and legal rules in order to get a satisfactory and growing confidence customers relationship
- To incorporate and streamline the processes, methods and instructions as a way to systematize the work and to achieve, like that, a competitive and efficient company, as a result of a well-done job.
- To develop a quality management system in which the failures and their causes are detected and corrective actions can be implemented
- To promote the staff motivation, ability, awareness and communication all around the different areas that make up the organization, as a competitive advantage to develop the same one and also to dedicate a continued effort for mentalizing all levels inside the company
- To implement a management system in the field of risks and environmental prevention in the aim of creating a safe enterprise for its staff and also environmentally respectful

TOP MANAGEMENT

30-05-2024

DIEGO MORENO GONZÁLEZ

DIEGO VELÁZQUEZ TARANCÓN